

# Gold Pass FAQs

## (Flying Legends)

### Bookings

#### Where can I purchase Gold Pass tickets?

Tickets for Gold Pass are available to purchase in advance online. You can purchase tickets up until 23:59 the day before the event.

#### Will I get my Gold Pass badges sent through the post?

No. Once you have booked your tickets online you will be sent an e-confirmation. Please collect your Gold Pass badges on the day from the Gold Pass marquee.

#### Can I upgrade my standard ticket to Gold Pass?

If you want to upgrade your standard Air Show ticket to Gold Pass on the day there are limited upgrades available (subject to availability). We advise purchasing Gold Pass tickets in advance online.

### On the day

#### Which car park should I use for Gold Pass?

Please use the main visitor car park. This will be signposted VIP parking. Please ensure you have your Gold Pass parking permit on display on your car dashboard, ready to be checked upon arrival.

#### Where should I go on arrival at IWM Duxford?

If you are arriving by car/taxi please follow the VIP signs and head towards the Visitor Centre to be checked in. Please look for the Gold Pass banners for fast track entry.

If you are arriving by bus from Cambridge please head towards the Visitor Centre to be checked in.

If you are arriving by bus from Royston please head towards the kiosk to be checked in.

#### What time does Gold Pass open?

Gold Pass opens at 9am and closes at 6pm.

#### Where is the Gold Pass marquee located?

The Gold Pass Marquee is located in the Historic zone opposite Hangar three along the promenade opposite Hangar 2.

## **Where do I collect my free souvenir programme?**

This will be issued upon arrival at the Gold Pass marquee along with your badge.

## **Do I get a free drink with my Gold Pass lunch (if booked)?**

Yes, if you have purchased a lunch at the time of booking you will receive a drinks token on arrival at the Gold Pass marquee. This token will entitle you to one hot drink or one soft drink.

## **How do I know if lunch is included in my ticket?**

If you have pre-booked lunch it will state this on your e-ticket.

## **Can I bring a picnic into the Gold Pass marquee?**

Yes, you are welcome to bring a picnic into the Gold Pass.

## **Can I smoke in the Gold Pass enclosure?**

Smoking is prohibited anywhere in this area. Please use one of the designated smoking areas on site, we ask kindly that you do not smoke in the Gold Pass marquee or enclosure.

## **How do I get access to the Flight Line Walk from the Gold Pass marquee?**

There is a designated entrance from the Gold Pass enclosure onto the Flight Line Walk. There will be a member of staff in high visibility jacket to assist you.

## **Can I store my belongings in the Gold Pass marquee?**

No. We are unable to store your belongings/luggage onsite. Please keep your belongings with you at all times and report any suspicious items to a member of staff or the Police.

## **Can I take photographs in the Gold Pass enclosure?**

You are allowed to take photographs in the Gold Pass enclosure however, please stand behind the seating area so as not to obscure other people's view.